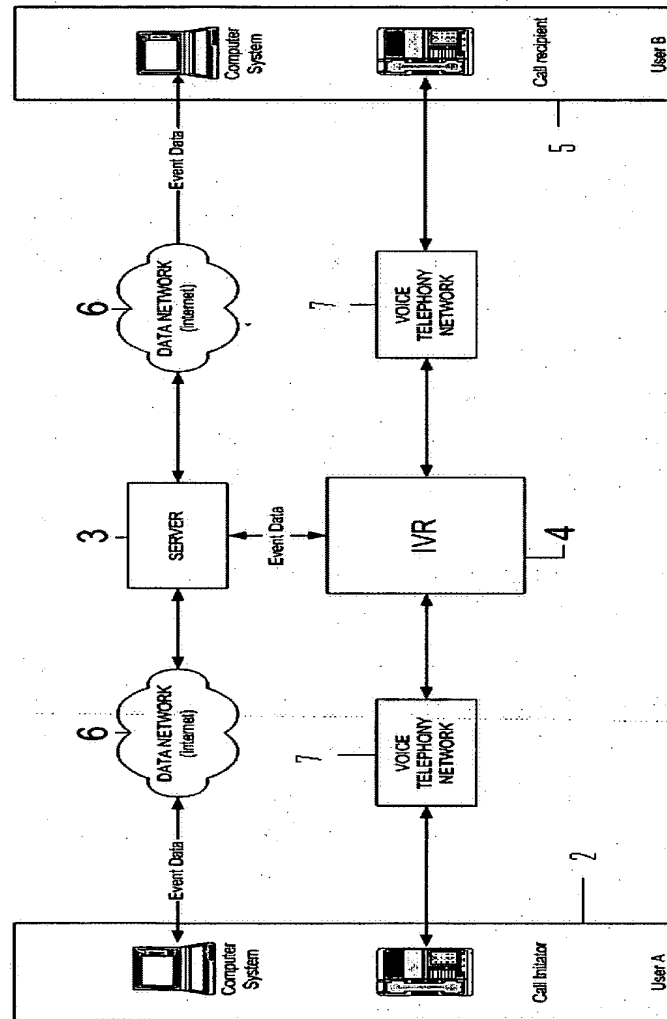


Figure 1  
Overview



**Figure 2**  
Interactive Voice Response  
GENERAL OVERVIEW

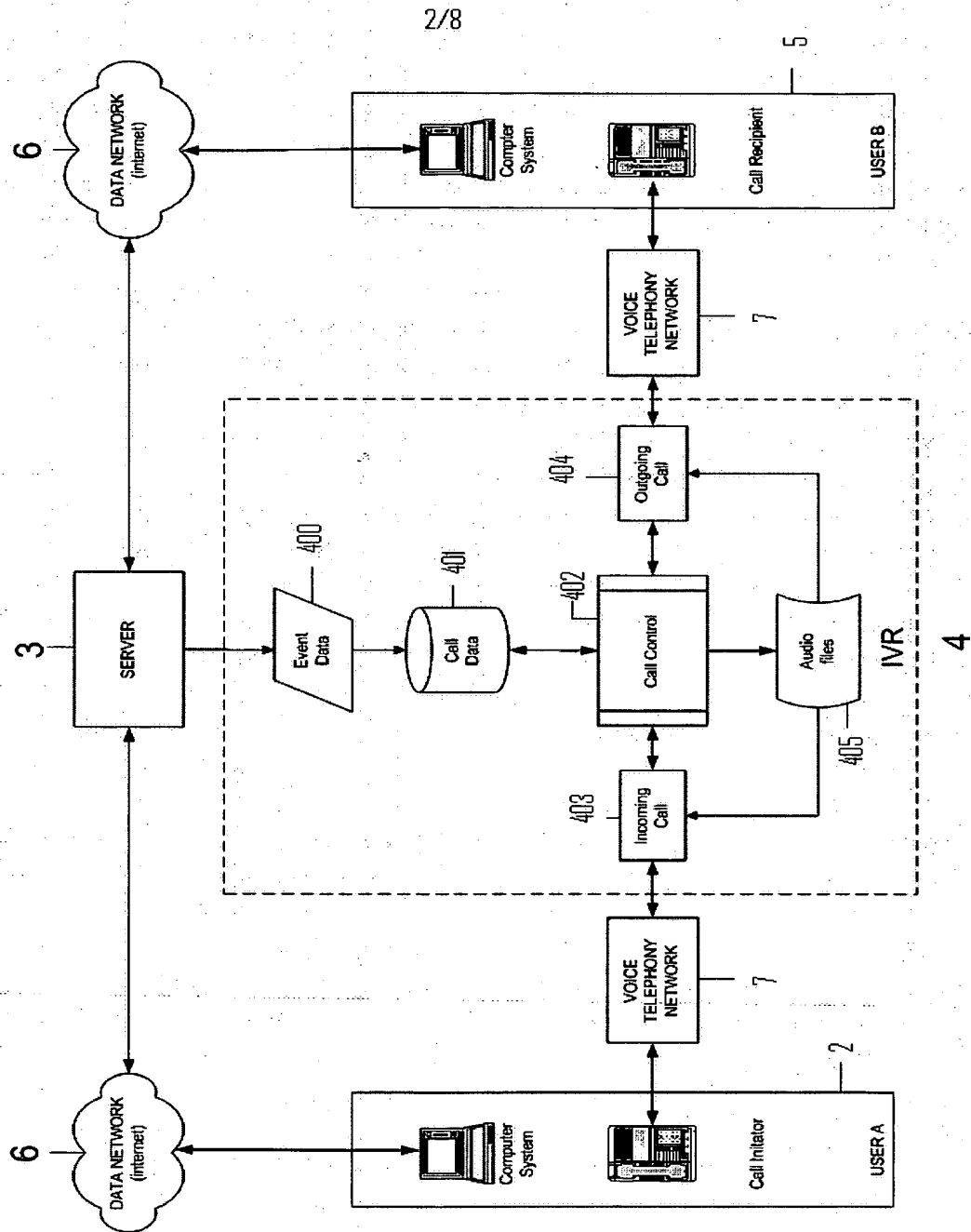


Figure 3  
IVR Control

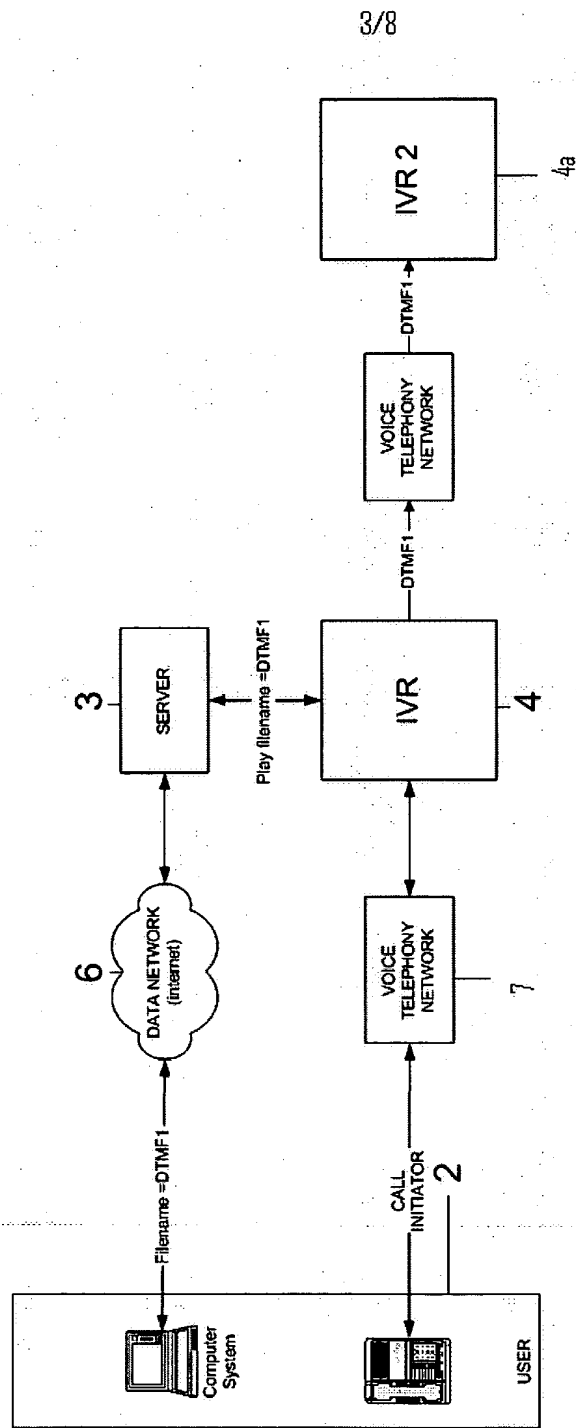


Figure 4  
Language Translation  
English to French

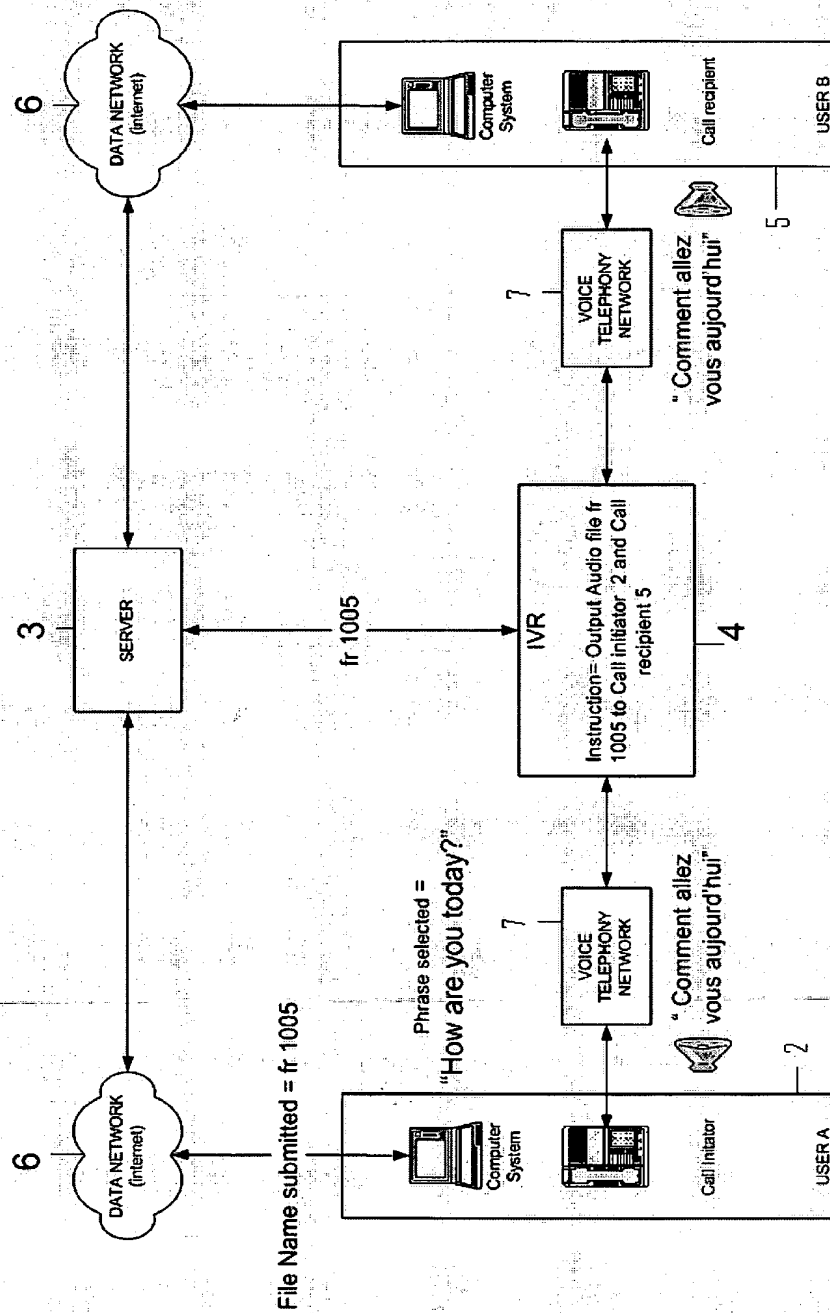
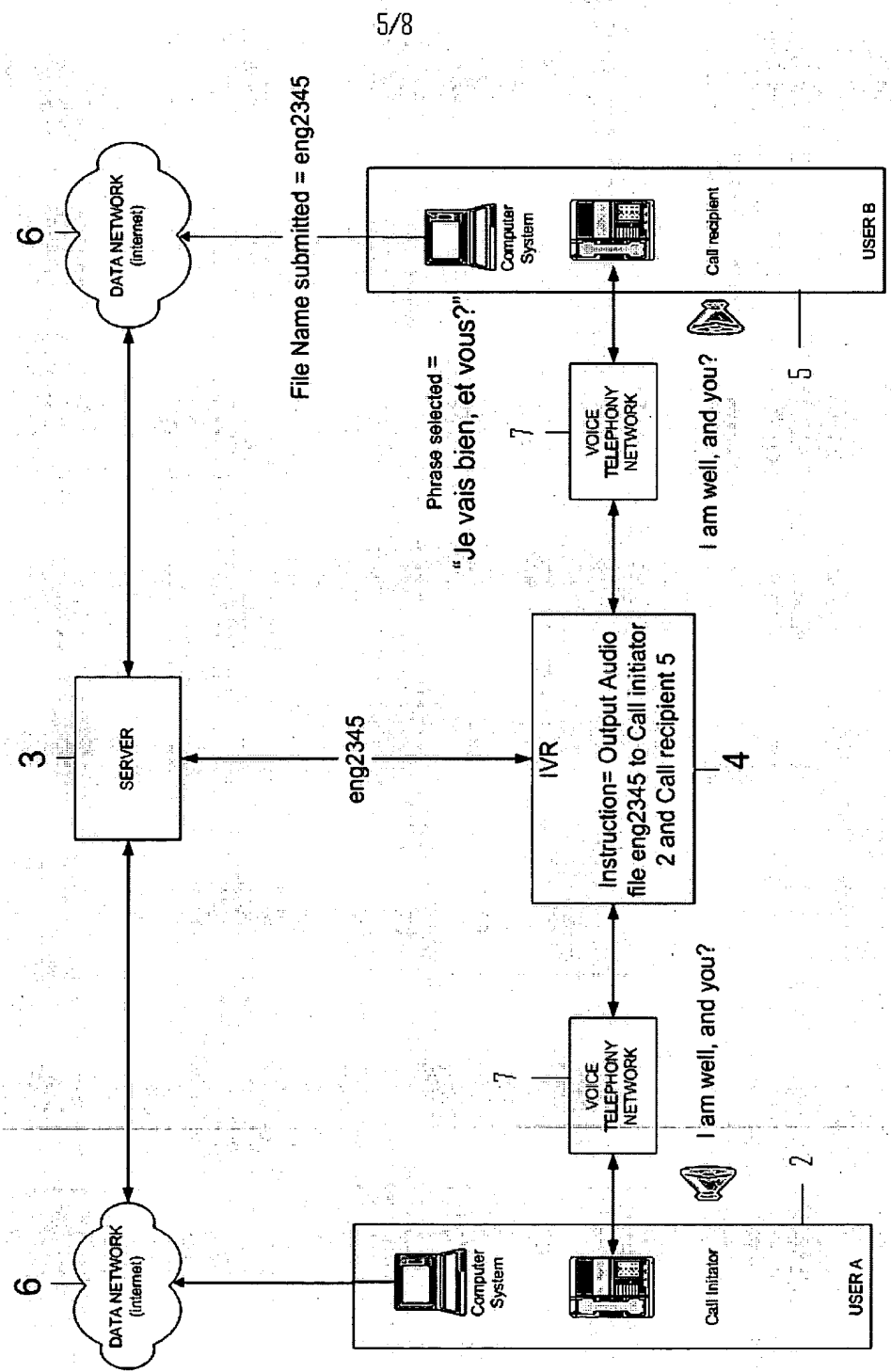


Figure 5  
Language Translation  
French to English



40

Figure 6  
Text Translation Text to Speech

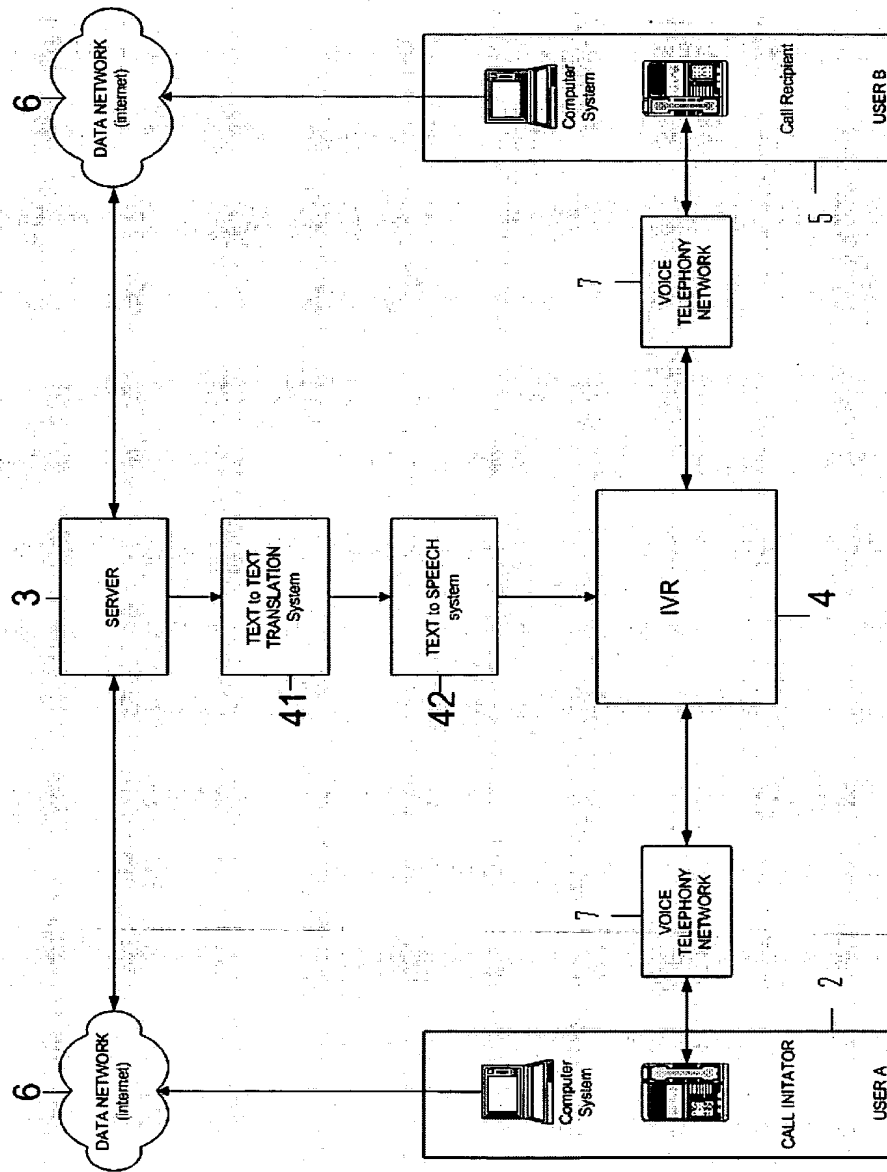
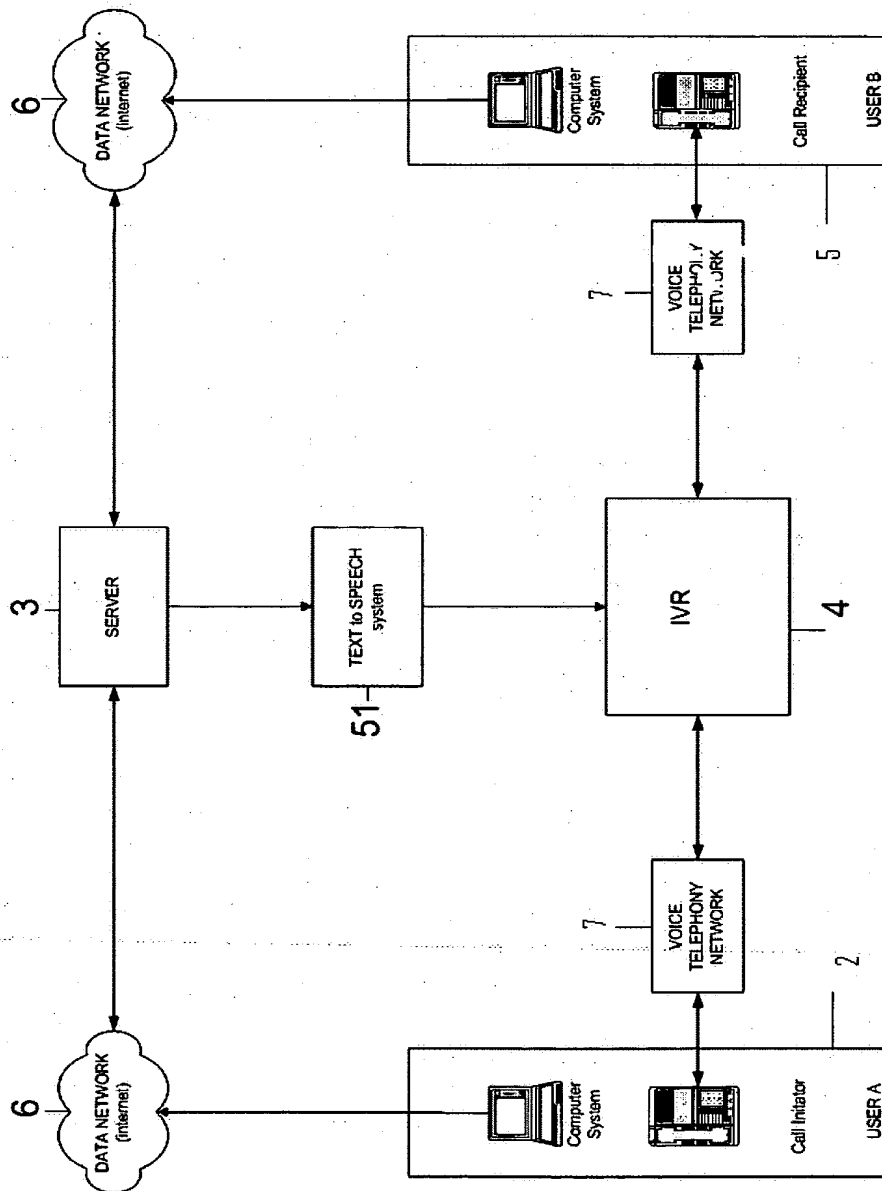


Figure 7  
Text to Speech  
Speech Impaired User



**Figure 8**  
**DEAF USER**  
**Architecture Overview**

